



## Request for Proposal (RFP)

**For:** Delivery of specialist services for Equality, Diversity and Inclusion under India UK Together 2022 programme.

**Date:** 8 February 2022

### 1 Overview of the British Council

1.1 The British Council is the UK's international organisation for cultural relations and educational opportunities. We create friendly knowledge and understanding between the people of the UK and other countries. We do this by making a positive contribution to the UK and the countries we work with – changing lives by creating opportunities, building connections and engendering trust.

1.2 We work with over 100 countries across the world in the fields of arts and culture, English language, education and civil society. Last year we reached over 80 million people directly and 791 million people overall including online, broadcasts and publications. Founded in 1934, we are a UK charity governed by Royal Charter and a UK public body. Further information can be viewed at [www.britishcouncil.org](http://www.britishcouncil.org).

### 2 Introduction and Background to the Project / Programme

**2.1 Background:** India will mark 75 years of Independence on 15 August 2022. The British Council and British High Commission are proposing an India-UK programme of activities to take the bilateral relationship to a new level. India's young population, status as an emerging research and innovation powerhouse, and fast-growing economy provide possibilities for India-UK to use a cultural relations approach to address current and future global challenges.

India and the UK are bound together by strong linguistic, cultural and economic ties and a shared history going back more than four centuries. 1.5 million Britons are of Indian descent, and many thousands more citizens of both countries travel back and forth each year for work, study and family reasons.

**The 'India-UK Together' programme** aims to offer activity in both countries, presenting both bespoke and existing bilateral and single-country programmes, with the majority of activity during India's arts festival season. While arts and culture will be a key focus, the programme will also include English language and education, representing the full spectrum of the India-UK cultural relationship that is led by the British Council. The programme will build on relationships formed during the [India Year of Culture 2017](#) and its legacies.

A key cross-cutting theme will be **Together** – addressing shared global challenges through the lens of digital innovation, environmental sustainability, insight, and research for more equitable access to education, English and culture, and empowering leaders of the future. **Equality, Diversity and Inclusion** will be integral principles.

The year **2022** is also a significant year for the UK. The British Council will be collaborating with major civic and cultural events across the UK such as the Commonwealth Games, Edinburgh Festival's its

75th anniversary, the BBCs centenary. We see potential to align season programmes with these moments taking place in the UK during this year.

**2.2 Objectives of India UK Together:** An India-UK programme to contribute to the events of the 75th anniversary of India's independence, offers positive opportunities to strengthen the bilateral relationship, building on existing strengths and challenging stereotypes around our complex, contested shared history, re-setting with a focus on the future. We will:

- Share UK arts, education and English with India; and Indian arts and education with the UK
- Develop skills and capacity for long-term collaboration in arts, English and education through co-creation and opening new market opportunities
- Strengthen cultural, diplomatic and trade relations through developing and expanding partnerships
- Influence perception change in line with our shared values, including equality, diversity, inclusion and environmental consciousness

British Council is seeking maximum alignment with Government of India, India High Commission in the UK and other cultural and educational organisations (including those of the large Indian diaspora in UK).

### **2.3 Types of programmes:**

**Under the arts the programme offers opportunities for:**

- sharing the rich arts and cultural heritage and geographic diversity of the UK including cities and regions in England, Scotland, Wales and Northern Ireland and India's metros and non-metros through innovative, new artistic works that have been co-created for touring (digital or hybrid)
- development of skills and capacity for long-term collaboration in the arts and opening new market opportunities
- strengthening cultural relations through co-creation, developing, and expanding partnerships
- mutual and equitable collaboration between emerging and established organizations, festivals and institutions in India and the UK to influence perception change around global challenges including equality, diversity, inclusion, and environmental consciousness
- projects across art-forms: theatre and dance, visual arts, new-media, music, film, architecture, design and fashion, literature, and inter-disciplinary arts
- 20 bilateral arts and culture projects have been selected from an open call for proposals. The season will run from September 2022 to March 2023 online and Covid-19 permitting face to face.
- The arts and culture programme has 4 curation themes under **Together:**
  - **Science, arts, and heritage in ties of change**
  - **Literature – India's linguistic diversity and opportunity of the UK**
  - **Creative economy working together**
  - **Arts Festivals and the enterprise economy**

## Under English

The overall programme being designed, celebrates a shared linguistic heritage between India and UK. This is supported by three strands with bespoke activities supporting overall aims and objectives.

1. **Shared heritage in literature:** this will focus on the contribution of and by Indian and UK writers to classical and contemporary literature and will include activities like 'meet the author' events, Inter-school collaborative story-writing projects, open access courses.
2. **Innovation for the future:** this will focus on digital innovations and opportunities through various resources and services. This strand will connect small and medium enterprises (SMEs) from the digital sector in the UK with the education sector in India and include events like mega melas, setting up online communities of practice and providing access to digital resources.
3. **Shared linguistic diversity:** this will focus on multilingualism. It will be supported with and include research into language learning in a multilingual world and will also include panels discussions.

Our primary audience will include English teachers and teacher educators, policymakers, academics and researchers from India and the UK. In addition, by establishing connections between future leaders, i.e. learners and teachers in the two countries, we will build effective cultural relations, provide opportunities especially for disadvantaged and marginalised girls and strengthen the pathway to international student mobility.

### 2.4 Programme scale and model:

British Council aims to reach an audience of 50 million through this programme, both digitally and in person. The programme would be delivered primarily through 20 partners who have received grants from us and also directly by the British Council. Seventy five percent of the programme would be delivered digitally while 25 percent would be conducted face-to-face. The programme activities would be spread out across the country, ranging from metro cities and state capitals to rural areas.

A Diversity Challenge Group, consisting of thought leaders and practitioners in India and the UK, has also been constituted to act as an advisor and critical friend for the programme on EDI aspects.

### 2.5 Equality Diversity and Inclusion

British Council's work is based on building meaningful, enduring and respectful relationships across different cultures. We do this with a strong commitment to equality, diversity and inclusion (EDI). Our vision is to have a fair and inclusive organisational, based on consistently high standards and our values – open and committed, inclusive and expert, optimistic and bold. We want everyone coming into contact with us, off and online and regardless of reason, to feel respected, treated with dignity and to experience our stated commitment to EDI. We want alignment between what we say and what we do. Our aspiration is to make a meaningful contribution to international aspects of EDI for wider benefit. This will help nurture our shared humanity and interdependence, whilst acknowledging, appreciating and respecting distinctiveness. For more details, please read our [Equality Policy](#) and [Equality, Diversity and Inclusion Strategy](#)

EDI is one of the core programming principles of the India UK Together programme. In order to embed and mainstream EDI into all aspects of programme delivery, we require the services of a

specialist organisation, either in India or in the UK, who can work with the British Council and its partners to deliver the following scope of work.

### **3 Proposal Conditions and Contractual Requirements**

The purpose and scope of this RFP and supporting documents is to explain in further detail the requirements of the British Council and the process for submitting a proposal in response to this RFP (“**Proposal**”).

This section of the RFP sets out the British Council’s contracting requirements, general policy requirements, and the general conditions relating to this procurement process (“**Procurement Process**”).

#### **3.1 Contracting requirements**

3.1.1 Contracting authority: the British Council which includes any other companies and organisations that control or are controlled by the British Council from time to time (see: <http://www.britishcouncil.org/organisation/structure/status>).

3.1.2 Delivery location for goods and/or services: India (Maharashtra, Goa, West Bengal, Karnataka, Gujarat and Delhi) and the UK

3.1.3 Duration: The Contract awarded will be for a duration of **14 months from March 2022 to May 2023**

3.1.4 Contractual terms: The British Council’s contracting and commercial approach in respect of the required goods and/or services is set out at Annex (“**Contract**”). By submitting a Proposal, you are agreeing to be bound by the terms of this RFP and the Contract without further negotiation or amendment. Once the Contract is awarded, there will be no changes allowed to the Contract (except in accordance with the provisions of the Contract). Any clarification questions in relation to any aspect of this Procurement Process and the associated documentation should be submitted in accordance with the process set out in paragraph 12 (*Clarification Requests*). Only changes which relate to the correction of ambiguity or manifest error in relation to the terms of the Contract will be considered and, if necessary, the British Council may, when issuing its response to clarification questions, reissue Annex [1] to reflect such changes. Any proposed amendments received from a potential supplier as part of its Proposal shall entitle the British Council to reject that Proposal and to disqualify that potential supplier from this Procurement Process.

#### **3.2 General Policy Requirements**

3.2.1 By submitting a Proposal, you confirm that you will, and that you will ensure that any consortium members and/or subcontractors will, comply with all applicable laws, codes of practice, statutory guidance and applicable British Council policies relevant to the goods and/or services being supplied. All relevant British Council policies that suppliers are expected to comply with can be found on the British Council website (<https://www.britishcouncil.org/organisation/transparency/policies>).

#### **3.3 General Proposal conditions (“Proposal Conditions”)**

3.3.1 Application of these Proposal Conditions – In participating in this Procurement Process and/or by submitting a Proposal it will be implied that you accept and will be bound by all the provisions of

this RFP and its Annexes. Accordingly, Proposals should be made on the basis of and strictly in accordance with the requirements of this RFP.

3.3.2 Third party verifications – Your Proposal is submitted on the basis that you consent to the British Council carrying out all necessary actions to verify the information that you have provided, and the analysis of your Proposal being undertaken by one or more third parties commissioned by the British Council for such purposes.

3.3.3 Information provided to potential suppliers – Information that is supplied as part of this Procurement Process is supplied in good faith. The information contained in the RFP and the supporting documents and in any related written or oral communication is believed to be correct at the time of issue. No liability (save for fraudulent misrepresentation) is accepted for its accuracy, adequacy or completeness and no warranty is given as such.

3.3.4 Potential suppliers to make their own enquires – You are responsible for analysing and reviewing all information provided to you as part of this Procurement Process and for forming your own opinions and seeking advice as you consider appropriate. The clarification process set out in paragraph 12 should be used for any queries in relation to this Procurement Process.

3.3.5 Amendments to the RFP – At any time prior to the Response Deadline, the British Council may amend the RFP and if appropriate, the Response Deadline shall, at the discretion of the British Council, be extended.

3.3.6 Compliance of Proposal – Any goods and/or services offered should be on the basis of and strictly in accordance with the RFP (including, without limitation, any specification of the British Council's requirements, these Proposal Conditions and the Contract) and all other documents and any clarifications or updates issued by the British Council as part of this Procurement Process.

3.3.7 Compliance with the terms of the Contract – The successful supplier must comply with the Contract as set out in Annex [1] without any amendment (save as described in paragraph 3.1.4).

3.3.8 Format of Proposal – Proposals must comprise the relevant documents as detailed by the British Council in Annex [2] (Supplier Proposal) completed in accordance with relevant all instructions. Any documents requested by the British Council must be completed in full. It is important that you read the RFP carefully before completing and submitting your Proposal.

3.3.9 Modifications to Proposals once submitted – You may modify your Proposal prior to the Response Deadline by giving written notice to the British Council. Any modification should be clear and submitted as a completely new Proposal in accordance with Annex [2] (Supplier Proposal) and these Proposal Conditions.

3.3.10 Disqualification – If you breach these Proposal Conditions, if there are any errors, omissions or material adverse changes relating to any information supplied by you at any stage in this Procurement Process, if any other circumstances set out in this RFP, and/or in any supporting documents, entitling the British Council to reject a Proposal apply and/or if you or your appointed advisers attempt:

- to inappropriately influence this Procurement Process or fix or set the price for goods or services;
- to enter into an arrangement with any other party that such party shall refrain from submitting a Proposal;

- to enter into any arrangement with any other party (other than another party that forms part of your consortium bid or is your proposed sub-contractor) as to the prices submitted;
- to collude in any other way;
- to engage in direct or indirect bribery or canvassing by you or your appointed advisers in relation to this Procurement Process; or
- to obtain information from any of the employees, agents or advisors of the British Council concerning this Procurement Process (other than as set out in these Proposal Conditions) or from another potential supplier or another Proposal,

the British Council shall be entitled to reject your Proposal in full and to disqualify you from this Procurement Process. Subject to paragraph 3.3.1 below, by participating in this Procurement Process you accept that the British Council shall have no liability to a disqualified potential supplier in these circumstances.

3.3.11 Proposal costs – You are responsible for obtaining all information necessary for preparation of your Proposal and for all costs and expenses incurred in preparation of the Proposal. Subject paragraph 3.3.15, you accept by your participation in this Procurement Process, including without limitation the submission of a Proposal, that you will not be entitled to claim from the British Council any costs, expenses or liabilities that you may incur in submitting a Proposal irrespective of whether or not your Proposal is successful.

3.3.12 Rights to cancel or vary this Procurement Process – Nothing in this Procurement Process will bind the British Council to enter into any contractual or other arrangement with you or any other potential supplier. It is intended that the remainder of this Procurement Process will take place in accordance with the provisions of this RFP, but the British Council reserves the right to terminate, amend or vary (to include, without limitation, in relation to any timescales or deadlines) this Procurement Process by notice in writing. Subject to paragraph 3.3.15, the British will have no liability for any losses, costs or expenses you incur as a result of such actions.

3.3.13 Consortium Members and sub-contractors – It is your responsibility to ensure that any staff, consortium members, sub-contractors and advisers abide by these Proposal Conditions and the requirements of this RFP.

3.3.14 Liability – Nothing in these Proposal Conditions is intended to exclude or limit the liability of the British Council in relation to fraud or in other circumstances where the British Council's liability may not be limited under any applicable law.

## **4 Confidentiality and Information Governance**

4.1 All information supplied to you by the British Council, including this RFP and all other documents relating to this Procurement Process, either in writing or orally, must be treated in confidence and not disclosed to any third party (save to your professional advisers, consortium members and/or sub-contractors strictly for the purposes only of helping you to participate in this Procurement Process and/or prepare your Proposal) unless the information is already in the public domain or is required to be disclosed under any applicable laws.

4.2 You shall not disclose, copy or reproduce any of the information supplied to you as part of this Procurement Process other than for the purposes of preparing and submitting a Proposal. There must be no publicity by you regarding the Procurement Process or the future award of any contract unless the British Council has given express written consent to the relevant communication.

4.3 The British Council reserves the right to disclose all documents relating to this Procurement Process, including without limitation your Proposal, to any employee, third party agent, adviser or other third party involved in the Procurement Process in support of, and/or in collaboration with, the British Council. The British Council further reserves the right to publish the Contract once awarded and/or disclose information in connection with supplier performance under the Contract in accordance with any public sector transparency policies (as referred to below). By participating in this Procurement Process, you agree to such disclosure and/or publication by the British Council in accordance with such rights reserved by it under this paragraph.

4.4 The Freedom of Information Act 2000 (“FOIA”), EU General Data Protection Regulation (GDPR) 2015, the Environmental Information Regulations 2004 (“EIR”), and public sector transparency policies apply to the British Council (together the “**Disclosure Obligations**”).

4.5 You should be aware of the British Council’s obligations and responsibilities under the Disclosure Obligations to disclose information held by the British Council. Information provided by you in connection with this Procurement Process, or with any contract that may be awarded as a result of this exercise, may therefore have to be disclosed by the British Council under the Disclosure Obligations, unless the British Council decides that one of the statutory exemptions under the FOIA or the EIR applies.

## **5 Proposal Validity**

5.1 Your Proposal must remain open for acceptance by the British Council for a period of thirty days from the Response Deadline. A Proposal not valid for this period may be rejected by the British Council.

## **6 Payment and Invoicing**

6.1 The British Council will pay correctly addressed and undisputed invoices within 30 days in accordance with the requirements of the Contract. Suppliers to the British Council must ensure comparable payment provisions apply to the payment of their sub-contractors and the sub-contractors of their sub-contractors. General requirements for an invoice for the British Council include:

- A description of the good/services supplied is included.
- The British Council Purchase Order number is included.
- It is sent electronically via email in PDF format to the British Council representative or by post to: The British Council, 17, KG Marg, Atul Grove Road, Janpath, Connaught Place, New Delhi, Delhi 110001

## **7 Specification**

### **7.1 Objectives of this assignment:**

- To provide expert advice and services on mainstreaming EDI into the India UK Together programme planning, delivery and evaluation as per the local contexts (India and the UK).
- To build capacities of partners and the British Council project teams on aspects that include but is not limited to accessible tools and content, inclusive language in audio visual communications etc.

- To track and document progress, identify gaps and best practices in mainstreaming EDI into the programme.

### **7.3 Output & Deliverables:**

#### **7.3.1 At inception phase (March – July 2022)**

- Conduct an assessment of the planned programmes in the Arts, English and education, from an EDI perspective and produce recommendations for mainstreaming EDI in the delivery of projects, activities and events. This should include a framework for delivering EDI face to face and digitally
- Deliver at least three workshops for the British Council and Season partners in India and the UK on best practices in EDI for different kinds of audiences and access needs around the identified EDI themes of the British Council.
- Support partners in adapting best practice to their contexts and delivery plan.
- Establish and trial an online helpdesk for ongoing support to the partners and participants
- Facilitate the creation, development, adaptation of accessible content, as follows:
  - Translation of online articles, reports and similar types of content into Indian languages and Welsh as required. The languages will be identified in consultation with partners.
  - Support partners in use of inclusive language and audio visual communication through periodic workshops
  - At least two workshops for British Council teams on use of inclusive language and audio visual communication
- Referring to existing British Council guidelines and resources, create how-to guides on identification of accessible venues and conducting EDI risk assessments and orient partners on their use.
- Develop a list of suppliers, including but not limited to translators, sign language interpreters (for use in India and the UK as per need), wheelchair providers, touch tour organisers, captioning etc. This would be uploaded on the India UK Together website (under construction).

#### **7.3.2 At implementation phase (August 2022 – March 2023)**

- Working with the British Council marketing and communications team to align with the British Council EDI brand guidelines for use at events, both face-to-face and digital spaces. Orient partners to these brand guidelines and support in aligning project communications and branding for all activities and events.
- For events conducted by the British Council, undertake risk assessment for face-to-face and / or digital spaces.
- Train partners on the use of accessibility tools and hand hold them through the delivery of the same. If necessary, deliver the same for agreed projects, activities and/or events
- Implement a smoothly functioning online help desk for partners and participants to enable them contact with any EDI related queries, challenges and any other issues. This should integrate the learning from the trial that would be conducted during the inception phase.
- Participate in review meetings and deliver specific EDI sessions for partners based on their needs, queries and feedbacks and also sense check progress, gaps etc



- Prepare documents (e.g. Visitor Notes) for use by participants to highlight issues of accessibility, cultural norms and values and their relationship / relevance to the life of the project / programme

### 7.3.3. End of project phase: (April-May 2023)

- Develop a reporting template that partners can use to capture and report on adaptations and examples of EDI in project activities, and orient them on how to use it.
- Use data collected by partners and directly by the EDI specialist to produce a report and powerpoint that documents the whole process of how EDI was mainstreamed into the India UK Together which will become a part of the overall programme report.

### 7.4 Key working relationships:

- India UK Together project teams
- British Council marketing and communications teams in India and the UK
- Monitoring and evaluation consultant
- British Council logistics team

## 8 Mandatory Requirements / Constraints

8.1 As part of your Proposal, you must confirm that you meet the mandatory requirements / constraints, if any, as set out in the British Council’s specification forming part of this RFP. Failure to comply with any mandatory requirements or constraints shall entitle the British Council to reject a Proposal.

## 9 Key background documents

9.1 Further relevant background documents / information may be provided to potential suppliers as an Annex to this RFP and/or by way of the issue of additional documents / links to additional information / documents. Please view list of Annexes at the end of this document.

## 10 Timescales

10.1 Subject to any changes notified to potential suppliers by the British Council in accordance with the Proposal Conditions, the intended timescales applicable to this Procurement Process are:

RFP issued to bidding suppliers	<b>8 Feb 2022</b>
Deadline for clarification questions (contact details below)	<b>16 Feb 2022</b>
British Council to respond to clarification questions	<b>18 Feb 2022</b>
Deadline for submission of Proposals by potential suppliers	<b>22 Feb 2022</b> <b>(00:00 GMT)</b>
Shortlisting and clarification discussions	<b>23 Feb-2 Mar 2022</b>

Final Decision	<b>1 Mar 2022</b>
Due diligence and contract signing	<b>2-15 March 2022</b>

## 11 Instructions for Responding

11.1 The documents that must be submitted to form your Proposal are listed at Part [2] (Submission Checklist) of Annex [2] (Supplier Proposal) to this RFP. All documents required as part of your Proposal should be submitted to [Khyati.ved@britishcouncil.org](mailto:Khyati.ved@britishcouncil.org) and cc to [india.procurement@britishcouncil.org](mailto:india.procurement@britishcouncil.org) by the Response Deadline, as set out in the Timescales section of this RFP.

11.2 The following requirements should be complied with when submitting your Proposal in response to this RFP:

- Please ensure that you send your submission in good time to prevent issues with technology – late Proposals may be rejected by the British Council.
- Do not submit any additional supporting documentation with your Proposal except where specifically requested to do so. PDF, JPG, PPT, Word and Excel formats can be used for any additional supporting documentation (other formats should not be used without the prior written approval of the British Council).
- All attachments/supporting documentation should be provided separately to your main Proposal document, clearly labelled and cross-referenced to the Proposal as relevant.
- If you submit a generic policy / document, you must indicate the page and paragraph reference that is relevant to a particular part of your Proposal.
- Unless otherwise stated as part of this RFP or its Annexes, all Proposals should be in the format of the relevant British Council requirement with your response to that requirement inserted underneath.
- Where supporting evidence is requested as ‘or equivalent’ you must demonstrate such equivalence as part of your Proposal.
- Any deliberate alteration of a British Council requirement as part of your Proposal will invalidate your Proposal to that requirement and for evaluation purposes you shall be deemed not to have responded to that requirement.
- Responses should be concise, unambiguous, and should directly address the requirement stated.
- Your Proposal to the RFP requirements and pricing will be incorporated into the Contract, as appropriate.

## 12 Clarification Requests

12.1 All clarification requests should be submitted to [Khyati.ved@britishcouncil.org](mailto:Khyati.ved@britishcouncil.org) and cc to [india.procurement@britishcouncil.org](mailto:india.procurement@britishcouncil.org) by the Clarification Deadline, as set out in the Timescales section of this RFP. The British Council is under no obligation to respond to clarification requests and will respond if the question is appropriate and received before the Clarification Deadline.

12.2 Any clarification requests should clearly reference the appropriate paragraph in the RFP documentation and, to the extent possible, should be aggregated rather than sent individually.

12.3 The British Council reserves the right to issue any clarification request made by you, and the response, to all potential suppliers unless you expressly require it to be kept confidential at the time the request is made. If the British Council considers the contents of the request not to be confidential, it will inform you and you will have the opportunity to withdraw the clarification query prior to the British Council responding to all potential suppliers.

12.4 The British Council may at any time request further information from potential suppliers to verify or clarify any aspects of their Proposal or other information they may have provided. Should you not provide supplementary information or clarifications to the British Council by any deadline notified to you, your Proposal may be rejected in full and you may be disqualified from this Procurement Process.

### 13 Evaluation Criteria

13.1 You will have your Proposal evaluated as set out below:

**Stage 1:** Proposals will be checked to ensure that they have been completed correctly and all necessary information has been provided. Responses correctly completed with all relevant information being provided and all mandatory requirements as outlined in Section 8 met will proceed to Stage 2. Any Proposal not correctly completed in accordance with the requirements of this RFP and/or containing omissions may be rejected at this point. Where a Proposal is rejected at this point it will automatically be disqualified and will not be further evaluated.



**Stage 2:** If a bidder succeeds in passing Stages 1 of the evaluation, then it will have its Proposal evaluated in accordance with the evaluation methodology set out below.

13.2 Award Criteria – Responses from potential suppliers will be assessed to determine the most economically advantages proposal using the following criteria and weightings and will be assessed entirely on your response submitted:

Criteria	Weighting
Quality and social Value	25%
Methodology and Approach	40%
Commercials	35%

13.3 Scoring Model – Proposals will be subject to an initial review at the start of Stage 2 of the evaluation process. Any Proposals not meeting mandatory requirements or constraints (if any) will be rejected in full at this point and will not be assessed or scored further. Proposals not so rejected will be scored by an evaluation panel appointed by the British Council for all criteria other than Commercial using the following scoring model:

Points	Interpretation
10	<b>Excellent</b> – Overall the response demonstrates that the bidder meets all areas of the requirement and provides all of the areas evidence requested in the level of detail requested. This, therefore, is a detailed excellent response that meets all aspects of the requirement leaving no ambiguity as to whether the bidder can meet the requirement.

<b>7</b>	<b>Good</b> – Overall the response demonstrates that the bidder meets all areas of the requirement and provides all of the areas of evidence requested but contains some trivial omissions in relation to the level of detail requested in terms of either the response or the evidence. This, therefore, is a good response that meets all aspects of the requirement with only a trivial level ambiguity due the bidder’s failure to provide all information at the level of detail requested.
<b>5</b>	<b>Adequate</b> – Overall the response demonstrates that the bidder meets all areas of the requirement, but not all the areas of evidence requested have been provided. This, therefore, is an adequate response, but with some limited ambiguity as to whether the bidder can meet the requirement due to the bidder’s failure to provide all the evidence requested.
<b>3</b>	<b>Poor</b> – The response does not demonstrate that the bidder meets the requirement in one or more areas. This, therefore, is a poor response with significant ambiguity as to whether the bidder can meet the requirement due to the failure by the bidder to show that it meets one or more areas of the requirement.
<b>0</b>	<b>Unacceptable</b> – The response is non-compliant with the requirements of the RFP and/or no response has been provided.

13.4 Commercial Evaluation – Your “Overall Price” (as calculated in accordance with requirements of Annex [4] (Pricing Approach) for the goods and/or services will be evaluated by the evaluation panel for the purposes of the commercial evaluation, further information on this approach may be available in Annex 3. In the event that any prices are expressed as being subject to any pricing assumptions, qualifications or indexation not provided for by the British Council as part of the pricing approach, the British Council may reject the full Proposal at this point. The British Council may also reject any Proposal where the Overall Price for the goods and/or services is considered by the British Council to be abnormally low following the relevant processes set out under the procurement rules. A maximum offer score of 10 will be awarded to the Proposal offering the lowest “Overall Price”. Other Proposals will be awarded a mark by application of the following formula: (Lowest Overall Price/Overall Price being evaluated) x 10 (rounded to two decimal places) = commercial score.

13.5 Moderation and application of weightings – The evaluation panel appointed for this Procurement Process will meet to agree and moderate scores for each award criteria. Final scores in terms of a percentage of the overall Proposal score will be obtained by applying the relevant weighting factors set out as part of the award criteria table above. The percentage scores for each award criteria will be amalgamated to give a percentage score out of 100.

13.6 The Winning Proposal(s) - When applying the above evaluation methodology, which is also supported by any required verification evidence (to include, without limitation, any updated information) obtained by the Authority relating to any self-certification or other requirements referred to at any time in this Procurement Process.

**List of Annexes forming part of this RFP (issued as separate documents):**

**Annex 1 – Terms and Conditions Framework Agreement**

**Annex 2 –Supplier Response template**

**Annex 4 – Pricing Approach**