IELTS Enquiry on Results Form

Note for candidates on the submission of Enquiry on Results (EOR) Form

1. You can choose to undertake an Enquiry on Results - which means having your IELTS test re-marked. You must make this request within six weeks of your test date shown on your Test Report Form.

2. You can choose to have one or more sections of your test re-marked. The fee is the same regardless of the number of sections re-marked.

3. The re-mark fee is:
   - ₹6,500 - IELTS (for test dates upto 31 July 2019)
   - ₹8,000 - IELTS (for test dates from 1 August 2019)
   - ₹9,300 - IELTS for UK Visas and Immigration
   - ₹7,000 - IELTS Life Skills A1 and IELTS Life Skills B1

4. Demand drafts must be drawn in favour of 'British Council', payable at New Delhi.

5. Complete the form below and forward it with a cancelled cheque and the demand draft for payment to:
   BC Examinations and English Services India Pvt. Ltd.
   6th Floor, One Horizon Centre, Sector – 43
   Golf Course Road, Gurgaon - 122 002

6. The re-marking is done by senior Examiners / Markers.

7. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.

8. You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your band score changes, before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

9. Your Enquiry on Results fee will be fully refunded if your band score changes.

10. If you have any further queries, please contact our customer care team at 0120-4569000 or 0120-6684353.

To be completed by the candidate

<table>
<thead>
<tr>
<th>Candidate Name:</th>
<th>Candidate Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Date:</td>
<td>Test City:</td>
</tr>
<tr>
<td>Candidate Address:</td>
<td></td>
</tr>
<tr>
<td>Candidate Contact Number &amp; E-mail ID:</td>
<td></td>
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<tr>
<td>Please tick the section(s) to be re-marked:</td>
<td>Listening</td>
</tr>
<tr>
<td>Signature &amp; Date:</td>
<td></td>
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Candidate details for refund (Refund will be made through an Electronic Bank Transfer only.)

Please provide the following details:

a) Beneficiary (Bank Account Holder's) Name: .................................................................................................................................

b) Bank Name: .....................................................................................................................................................................................

c) Bank Account Number: .................................................................................................................................................................

d) Bank Branch (Address): .................................................................................................................................................................

e) IFSC Code (you can get this code from the cheque book): ........................................................................................................

f) Email id of the Bank Account Holder: ........................................................................................................................................